

Parental Code of Conduct:

Expectations for respectful behaviour

At Woodlands Secondary School we are committed to creating a safe, supportive, and inclusive environment for all students, staff, and families. As part of our special school community, we ask that parents and guardians adhere to the following expectations in their interactions with staff and others:



1. Respect for All

We expect all parents and guardians to treat staff, students, and other members of our school community with kindness, courtesy, and respect. Mutual respect is fundamental to maintaining a positive and collaborative environment. We ask that all communication, whether in person, by phone, or in writing, be respectful and constructive.

2. Professional Boundaries

While we value open communication, it is important to maintain professional boundaries between staff and parents. Please respect the personal time and space of school staff, particularly outside of school hours. We encourage you to address any concerns through the appropriate channels, such as emailing the class email, or calling the school office.

3. Zero Tolerance for Violent or Abusive Behaviour

Any form of violent, threatening, or abusive behaviour—whether physical or verbal—will not be tolerated. This includes aggressive actions, threatening language, insults, intimidation, or harassment directed toward staff, students, or other parents. Such behaviour puts the safety and well-being of our community at risk and will result in immediate action, which may include removal from the premises and/or contacting the appropriate authorities. See below a list of behaviours that will not be tolerated.

Behaviours that will not be tolerated

- > Shouting or threatening members of staff, students or other parents
- > Swearing, or using offensive language including sexist, racist or homophobic comments
- > Any language or actions that enable or promote extremist ideology or hate
- > Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- > Sending abusive messages to another member of the school community, including via text, email or social media
- > Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- > Use of physical punishment against your child or disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- > Demanding resources beyond what is equitable and fair to other parents and students
- > Smoking, vaping, drinking alcohol, possessing or taking drugs on the school premises, including in your own vehicle, when on site.
- > Unauthorised recording of conversations with school staff
- > Sending nuts into school in any form, including in student lunches, snacks or in gifts.
- > Repeated incidents of disregarding school car park assistants at drop off or pick up times.

> Leaving a student unattended outside the school or in reception, before 8.45am or after 3.15pm.

*This list is not exhaustive

Social Media

The school recognises the benefits of school and parental use of social media however parents who use social media should be aware of the potentially harmful impact of its misuse on our school community. The school will not tolerate parents who attempt to demean or defame either school staff or students online. The school will not hesitate to use the proper legal routes if any parent makes illegal remarks online directed at either staff or students.

4. Conflict Resolution

We understand that disagreements may arise. When they do, we encourage respectful and calm communication to resolve issues constructively. If you have concerns about your child's education or experience at the school, please reach out to the appropriate staff members to address them in a professional and collaborative manner.

5. Support for a Safe and Positive Learning Environment

As parents and guardians, you play a vital role in supporting our efforts to maintain a safe, inclusive, and respectful environment where all students can thrive. We ask that you help us by refraining from any disruptive behaviour at school events, on school grounds, or in the vicinity of the school.

6. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- > Send a warning letter to the parent
- > Invite the parent to school to meet with a senior member of staff or the Head Teacher
- > Contact the appropriate authorities (e.g. police, in case of criminal behaviour or social services for any safeguarding concerns)
- > Seek advice from the legal team regarding further action (in case of conduct that may be libellous or slanderous)
- > Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision about responding to breaches of the code of conduct rests with the Head Teacher.

We appreciate your understanding and cooperation in maintaining a safe and respectful atmosphere at Woodlands Secondary School. Together, we can provide the best possible learning environment for all students.

Thank you for your continued support.

We have a zero tolerance policy for abusive and aggressive behaviour